



## Truis Capability Statement

As one of Queensland's largest privately-owned IT solutions and managed service providers, Truis offer expertise and tailored solutions that empower all levels of government to navigate the digital landscape.



- Queensland owned and operated SME.
- Operating since 1979.
- 80 Queensland based staff.
- 8-year average employee tenure.

### How We Help You

#### Services for All Queenslanders

- Efficient deployment of hardware to remote sites.
- Seamless integration regardless of location.
- Remote hardware monitoring and on-site support.
- Secure shipments reach remote locations reliably.



### How We Engage With You

- ICTSS.13.03B Services Panel
- ICTSS.1201 Cisco Products & Services
- ICTSS.1101 Dell Products and Services
- LB308 Local Buy

### Managed IT Services

- End-User Computing Services.
- Server Infrastructure Services.
- Network and Security Infrastructure Services.
- Back Up as a Service (BaaS).
- SOCaas (Security Operations Centre as a Service).

### IT Infrastructure and Hybrid Cloud Solutions

- Multi-vendor servers, storage, network, security, and data centre.
- Virtualisation, backup, and recovery.
- Monitoring and management tools.
- Cloud solutions.

### Asset Lifecycle Management

- Environmentally friendly disposal of e-waste.
- Repurposing redundant hardware.
- Adhering to industry-best practice.
- Ensure data security during decommissioning.



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# Problem Solved

## How We Help People, Planet, Community

### 2022 Sustainability Global Award Winner

Recognising our commitment to sustainability with our innovative and eco-conscious practices. Truis measures our carbon footprint which is then broken down into 3 scopes. In 2022, Truis' sustainability efforts achieved a 13.9% reduction in carbon usage from 2021 to 2022.

### Asset Recycling and e-Waste Management

Secure and environmentally friendly recycling, disposal, and destruction of IT assets. We find new homes for your old devices, giving them a new lease on life to those who need them the most through our support of GIVIT and Micah Projects.

### Carbon-Neutral Operation

Truis proudly operates as a carbon-neutral entity, highlighting our unwavering commitment to sustainability and environmental responsibility in the IT sector. Accredited as a HP 2023 Amplify 5-Star Changemaker Partner.

### Social Initiatives

We derived our name from 'altruism', and we look to embody the meaning behind it in all aspects of our organisational culture. We want to be positively impacting those around us. Whether through directly providing services, paid volunteer hours, or donations, we have always been passionate about creating positive change in our community. Truis proudly supports Queensland charities and organisations. In the last 12 months, Truis has supported:

- GIVIT
- Micah Projects
- CPL
- Queensland Cancer Council
- Centenary Men's Shed



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## Customer Stories

Truis provided us with the technical expertise to migrate our systems to our Nutanix solution without any disruption. We developed a really strong relationship with Truis because they went above and beyond the levels of service of other IT solution providers.

- Central Highlands Regional Council

Truis have been excellent. Throughout the process, I have brought in questions left of field, and they have jumped on the journey and helped me solve them without any hesitation.

- Queensland Fire and Emergency Services

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## You're in Good Company



**Queensland  
Corrective Services**

## Helping You With Key Vendors



## Your Truis Government Team



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